



If you are in PSAB'S UC Program you need to know who Corporate Cost Control (CCC) is, and why they are important to you:

CCC is your partner for claims management. They are there to help your municipality reduce and control unemployment costs.

How will CCC help you?

CCC works closely with you when one of your former employees or existing employee files for unemployment compensation benefits.

- CCC will help you determine whether to protest the claim
- CCC will respond on your behalf to the state requests/requirements
- CCC will verify your protests conform with state rules
- CCC will assist you in understanding what is relevant and necessary documentation, as well as, any supporting documentation to protest any/all benefit charges
- CCC will assist you in preparing for hearings and even attend them with you, if requested
- CCC can offer suggestions to maximize your success rate in the unemployment process