



If you are in PSAB'S UC Program you need to know who Equifax is and why they are important to you:

Equifax is your partner with your claims management. They are there to help your municipality reduce and control unemployment costs.

How will Equifax help you?

Equifax works closely with you at the location level when one of your former employees or existing employee files an unemployment claim.

- Equifax will help you determine whether to protest the claim
- Equifax will inform you when a claim is not one you can protest
- Equifax will communicate on your behalf with the state during all phases of the unemployment claims process
- Equifax will make sure your protests conform with state rules
- Equifax will assist you in understanding what is relevant and needed documentation as well as any supporting documentation you need to protest a claim
- Equifax will help you prepare for hearings and even attend the hearings with you, if requested
- Equifax will offer suggestions to maximize your success rate in the unemployment process