If you are in PSAB’S UC Program you need to know who Corporate Cost Control (CCC) is, and why they are important to you:

CCC is your partner for claims management. They are there to help your municipality reduce and control unemployment costs.

**How will CCC help you?**

CCC works closely with you when one of your former employees or existing employee files for unemployment compensation benefits.

- CCC will help you determine whether to protest the claim
- CCC will respond on your behalf to the state requests/requirements
- CCC will verify your protests conform with state rules
- CCC will assist you in understanding what is relevant and necessary documentation, as well as, any supporting documentation to protest any/all benefit charges
- CCC will assist you in preparing for hearings and even attend them with you, if requested
- CCC can offer suggestions to maximize your success rate in the unemployment process